



The RIPE NCC LIR Portal



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Service Improvement

- Additional route to RIPE NCC services
 - Web interface
 - Strong authentication
- Helpful communication tool
 - Fastest request processing
 - Direct updates by users
- Ongoing improvements
 - New features requested by users
 - Operational suggestions by RIPE NCC staff

Standard Features

- Resource Requests Submission
 - Regular forms
 - Wizards
- Edit
 - Contact information
 - Allocation inetnums and organisation objects
- View
 - Resources
 - ticket status
 - billing status
- Customised content
 - Localised course announcements
- News and events board
- Multi-LIR login

New Functions

- New features
 - Maintainer Object Creator
 - Organisation Object Editor
- New uses
 - Surveys
 - Pop-up announcements
- New technologies
 - XML output of registry data
 - RSS feed of “Training Course” announcements

Statistics

- ~2600 activated LIRPortal “admin” accounts
 - Out of ~3600 LIRs
- ~5500 LIRPortal user accounts
- PA assignment request time to completion (Q1)
 - Wizard: half the time of that needed with web-forms
 - Web-forms: half the time of that needed with email

Future Developments

- Graphical representation of allocations
- Save & resume
- Key-cert object editor
- New-member application form
- Customised user preferences
- Wizards for all requests

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Users' Feedback Needed!

- Write to *lirportal-feedback@ripe.net*
 - Or: *ncc-services-wg@ripe.net*
- Talk to
 - Working group chairs
 - RIPE NCC staff
- Make your own presentation at RIPE 49
 - Experiences?
 - Needs?

Questions?



<https://lirportal.ripe.net/>